

How do I Register as a HOT Recharge Dealer?

To Register all you need is an Econet Line and a regular Mbuzdi handset!

Simply send an SMS to 180 (all SMSs) to 180 are FREE)

In the text type the following;

Reg#Firstname#Surname#IDNumber

Once you press send, if your information is correct you will instantly be registered and receive a HOT Recharge Dealer Pin.

How do I Top Up My HOT Recharge Account?

There are a variety of ways that Dealers can Top Up their HOT Recharge accounts.

1) Ecocash

Ecocash payments made using the correct method are instantly credited to your HOT account by our automated systems any time of day or night , to pay with Ecocash simply SMS 180 and type;

Ecocash#Amount

Example: Ecocash#20

You will receive a Pop-up message asking you to enter your Ecocash Pin for a merchant payment to Comm Shop P/L. Once you enter your Pin your HOT Recharge account will instantly be credited.

2) OneMoney

We accept Merchant payments to our OneMoney Merchant line 204771 (Comm Shop). Once you have successfully paid, please email or WhatsApp your approval Code to 0772929223 or <u>register@hot.co.zw</u>. Please include your Econet Registered number to ensure the correct account is credited.

3) Bank Payments .

You can use Internal Transfer, ZIPIT, RTGS or deposit cash into any of our bank account. HOT Recharge has accounts with CABS, CBZ & Stanbic. For banking details please SMS 180 and type **? Bank** Once you have made a payment please be sure to send Proof of Payment on WhatsApp to 0772929223 or email <u>register@hot.co.zw</u>. Please include your Econet Registered number so we can credit the correct account.

Please put your registered Cell Number or email address as a reference for efficient updating of your payment

4) Cash or Swipe

Visit our offices @ The Cottage, 17 Arundel Road Alexandra Park, Harare with cash or your bank card to swipe.

Please note the following opening hours; Visiting 8am – 5pm Monday – Friday Telephonic & Digital Media Support 8am – 9pm Monday – Saturday 3pm – 9pm Sunday

Payments that reflect during Support Hours (If proof of payment is received) will be updated within half an hour.

(This excludes Ecocash Payments made using the correct method, these reflect **instantly** and can be made outside of support hours)

How do I Sell Airtime from my HOT Recharge Account?

Once your have Registered and as a HOT Recharge Dealer & Topped up your HOT Account it is time to **SELL** Airtime on any Network (Econet, Netone, Telecel & Africom) & earn a commission. Anytime! Anywhere!

(Commissions vary depending on the network that you sell and the volumes of sales your make. For details of our current discount brackets please WhatsApp 0772929223).

To do a recharge to any prepaid number, simply send a FREE SMS to 180 and type the following;

Hot#Amount#Number#DealerPin

You can sell any amount form 10c to \$2500, any denomination

(Exceptions - Telecel Minimum is \$1, Africom denominations depend on Pin Stock available)

Once your transaction is successful, the client receives their airtime and you will receive a confirmation message confirming the sale and showing your commission earned.

PLEASE NOTE – messages can be delayed due to network problems, if you don't receive your message, please check your HOT Recharge balance before sending the instruction again.

To Check your HOT balance SMS 180 and simply type Hot

